

# PLUMBING SERVICES ORDER FORM



Effective January 1, 2025 - June 30, 2025

## Plumbing Rules & Regulations

01. Wall, column and permanent building utility outlets are not part of booth space and are not to be used by exhibitors or decorators unless specified otherwise. Equipment in column recesses may not be blocked at any time. Under no circumstances shall anyone other than "house personnel" make service connections or disconnects.
02. All equipment must meet federal, state and local safety codes. The Convention Center reserves the right to refuse plumbing connection of equipment based on safety. PVC is not an approved method of air distribution within this facility.
03. Claims will not be considered unless led by exhibitors prior to close of show.
04. Prices are based on current wage rates and are subject to change without notice.
05. All equipment must be properly tagged with complete information as to volume, size and PSI requirements.
06. All material and equipment furnished by the Convention Center for plumbing service orders shall remain the Convention Center's property (unless purchased as part of the service order) and shall be removed only by Convention Center personnel at the close of the show.
07. Compressed air will be turned on one hour prior to show opening time and turned off at show closing time daily, unless other arrangements are made in advance.
08. Convention Center plumbers are authorized to cut exhibitor or decorator floor coverings to permit installation of service and to maintain floor pit systems. No exceptions will be made in this area. Failure to comply may result in loss of service order. Booth layouts are prepared by show management or decorators, not the Convention Center.
09. Service outlet size will be determined by volume required.
10. Rates quoted for all connections cover only the bringing of service to the booth in the most convenient manner and do not include connecting equipment or special work. All work performed within the booth will be charged on a time and material basis.
11. Advance orders must be received a minimum of 14 days prior to 1st day of show move-in date.
12. Payment must accompany order. No exceptions please. Notice of cancellation must be received prior to scheduled move-in in order to receive credit. Credit will not be given for services installed and not used.
13. A separate connection fee will be paid for each piece of equipment using connected service, connected direct or otherwise.
14. It is recommended that exhibitors provide a filter separator or dryer for all equipment requiring airlines. The Convention Center will not be responsible for moisture or water in airlines.
15. If air and water pressure is critical, it is recommended that exhibitors supply a pressure regulator. The Convention Center does not guarantee minimum and maximum pressure.
16. Floor rate prices apply to orders received after the due date (14 days prior to 1st day of show move-in-date). The Convention Center does not guarantee service prior to show opening for late orders. All requirements exceeding the rate schedule must be priced and approved by the Convention Center prior to ordering.
17. Plumbing will not be installed until payment is received. No exceptions.
18. Plumbing prices are for ordered air or water sources only. Hook-ups are not included. Labor for plumbing work on equipment, including repairs, tracing malfunctions, fishing air and water lines under carpet, and hook-ups provided by Convention Center plumbers, will be charged at the prevailing rate (\$98.00 per hour, one hour minimum). If floor plans are received in advance (14 days prior to 1st day of show move-in date) every attempt will be made to work with the decorator to install lines under carpet.
19. Exhibitor technicians are permitted to perform all plumbing work inside booths, including hook-ups, to ordered plumbing sources. All work must conform to national and local codes, and is subject to inspection by Convention Center personnel.
20. Labor rates are based on nine (9) hour days, typically from 7:30 a.m. to 5 p.m. Booth labor will be charged an overtime rate after 5 p.m. at the rate of 1.5 times the normal rate.
21. Please consult with the Convention Center on air and water layouts, as these lines are round and create a bulge in the carpet. In most cases they may be routed around the perimeter of the booth line and out of high traffic areas.
22. Air and water lines are not directed from overhead.
23. Rates run the duration of the show. Power, air and water are available 24 hours.
24. Will you require a Convention Center plumber?  
☐ YES ☐ NO

QUANTITY	DESCRIPTION	ADVANCED RATE	FLOOR RATE	TOTALS
<b>COMPRESSED AIR (90 - 100 PSI)</b>				
_____	1 CONNECTION 1/2	\$193.00	\$259.00	_____
_____	EACH ADDITIONAL	\$144.00	\$179.00	_____
_____	1 CONNECTION 3/4	\$284.00	\$307.00	_____
_____	EACH ADDITIONAL	\$270.00	\$299.00	_____
_____	1 CONNECTION 1	\$379.00	\$410.00	_____
_____	EACH ADDITIONAL	\$316.00	\$339.00	_____
<b>WATER AND DRAINAGE 1/2" LINE</b>				
_____	1 CONNECTION	\$186.00	\$230.00	_____
_____	EACH ADDITIONAL	\$138.00	\$168.00	_____
<b>DRAINAGE 3/4" L NE</b>				
_____	1 CONNECTION	\$144.00	\$179.00	_____
_____	EACH ADDITIONAL	\$104.00	\$115.00	_____
<b>ONE TIME FILL AND DRAIN WATER ONLY</b>				
_____	FIRST 500 GALLON UNIT	\$193.00	\$259.00	_____
_____	EACH ADDITIONAL UNIT	\$161.00	\$207.00	_____
_____	EACH ADDITIONAL 500 GALLONS	\$42.00	\$54.00	_____
_____	30 GALLON WATER HEATER	\$372.00	\$552.00	_____
_____	SINGLE UTILITY SINK	\$374.00	\$542.00	_____
* FOR DIRECT TIE IN ONLY. NO RECEPTACLES PROVIDED.			<b>CONVENTION CENTER QUOTE</b>	_____
* UTILITY CHARGES ARE BASED ON ESTIMATED NEEDS AT THE TIME OF ORDER. OVER/UNDER PAYMENTS OF LESS THAN \$5.00 WILL BE WRITTEN OFF AT THE CONCLUSION OF THE EVENT.			<b>SUBTOTAL</b>	_____
			<b>TOTAL CHARGES</b>	_____

**NOTES:** No chemicals of any kind are to be dumped into the Charlotte Convention Center's drainage system. Exhibitors and/or decorators are responsible for the removal of all liquids other than water. Water service must be ordered for coolants, which are mixed on the show floor, if not ordered as part of booth service. Please contact the Convention Center for pricing on any service not listed in the service order form. All materials used for the connection of an exhibitor's equipment are purchased by and become the property of the exhibitor. Exhibitors are responsible for air dryers and/or water separators for the protection of their equipment. The Convention Center does not guarantee that airlines do not contain moisture or water.

## Please Print

Name of Event \_\_\_\_\_

Event Date \_\_\_\_\_ Booth No. \_\_\_\_\_

Company Name \_\_\_\_\_

Contact \_\_\_\_\_

Telephone \_\_\_\_\_

Fax \_\_\_\_\_

Email Address \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Authorized by \_\_\_\_\_

Print Name \_\_\_\_\_

Date \_\_\_\_\_

Charlotte Convention Center Exhibit Floor Service Desk during event: 704.339.6700

**Orders must be received with payment 14 days prior to 1st day of show move-in to be eligible for advanced rate.**

NOTE: Before any additional work can be performed, a credit card number must be on file. Under no circumstances can power be resold by show management, production companies, show's general contractor or exhibitors.

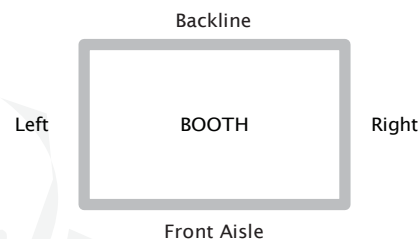
**Please use the diagram on the right to indicate the desired locations for utility service orders.**

**Make checks payable to:**  
Charlotte Convention Center  
c/o Smart City Networks  
5795 W. Badura Ave., Suite #110  
Las Vegas, NV 89118

**Order Verification:**  
888.446.6911

**Technical Questions:**  
704.339.6700

**Fax orders:**  
702-943-6001



**Online Orders:**  
orders.smartcitynetworks.com

**Email Orders to:**  
customerservice@smartcitynetworks.com

When your order is processed, you will receive an email with a link to Smart City Networks payment portal.