

Program / Customer Quality Engineering Specialist (Job File 2022-107834)

Reporting to the Program Quality Manager, the successful individual, working with the Program Quality Team will be responsible for assigned tasks on related program(s). Location: Ajax, Ontario.

Job Description:

- Customer Quality focal within the Integrated Program Team
- Quality focal responsible for ensuring compliance and flow down of requirements from customer, regulatory agencies, government regulations and engineering specifications
- Lead the resolution of customer driven corrective action requests and Quality Improvement Plans related to Customer escapes
- Interface with customers on submission and approval of product/process documentation
- Lead / Manage all customer audits
- Function as an interface between Engineering, Manufacturing, Quality, Materials and Supplier groups to improve product quality and reduce cost related to rework and scrap
- Function as Quality Authority for MRB activity
- Lead internal quality improvement initiatives by identifying improvement projects and working in a team environment to achieve business targets
- Interface with Operations and Suppliers for approval of techniques, manufacturing plans, corrective action reports and other quality documents
- Assist in developing quality related training plans
- Participate in Prompt reviews /activities on new programs in development
- Preparation of detailed Quality Performance material to be used for internal and customer program reviews

Candidate skills & requirements:

- University degree in Mechanical Engineering or equivalent experience
- Minimum five years manufacturing experience with focus on Quality Assurance and Continuous Improvement. Some experience in Product Design and Control Systems will be an asset.
- Ability to make decisions
- Above average written and oral communication skills
- Familiar with Aerospace Regulatory requirements and AS9100 / ISO9001:2000 quality system
- SAP experience a definite asset
- Program/Project Management Skills
- Hands-On experience in APQP, SPC, FMEA and 8D will be an asset
- Ability to read and understand drawings
- Working knowledge of GD&T
- Good interpersonal skills
- Proficiency with MS Office
- Bilingual (French/English) will be an asset
- Must be able to obtain CGP/ITAR clearance