



Performance Excellence Program (PEP) Awards

CONGRATULATIONS to the 2020 Awardees for Member Unit Performance Excellence!

PEP 2020 Performance Awards		
GOLD	SILVER	BRONZE
Technical Communities		
Automotive Division Reliability and Risk Division	Aviation, Space and Defense Division Chemical and Process Industries Division Education Division Healthcare Division Software Division	Customer-Supplier Division Design and Construction Division Human Development and Leadership Division Inspection Division Quality Management Division Service Quality Division Social Responsibility Technical Community Statistics Division
Geographic Communities		
Greater Detroit Section Greater Fort Worth Section Montreal Section St. Louis Section	Ann Arbor Section Baltimore Section Central California Section Kansas City Section Northeastern Indiana Section San Gabriel Valley Section South Jersey Section Spokane Section	Greater Houston Section North Jersey Section Phoenix Section Western Massachusetts Section
Honorable Mention		
Milwaukee Section, San Fernando Section, and Columbia Basin Section		

The **ASQ Performance Excellence Program** was created to recognize Member Units for excellent performance that reinforces ASQ’s position as the thought leader and expands ASQ offerings to members and customers:

- Contributions to ASQ thought leadership, as measured by myASQ content postings
- Member Engagement and Experience, as measured by myASQ activity and member increases
- Fiduciary responsibility, as measured by adherence to budget
- Achievement of business plan objectives, as measured by self-reported progress on business goals and targets

These measures were evaluated based on the Member Unit’s own baseline data and self-reported business plan progress. Award levels were conferred using a common point system. Member Units that did not achieve an award level were considered for Honorable Mention based on notable performance that aligned with ASQ strategic objectives. Only Member Units compliant with minimum requirements were considered for award recognition.