

Eaton's Aerospace Division is currently seeking a Quality Manager. This position is based at our Beltsville, MD facility. Relocation assistance is provided for this position.

Position Overview:

Our Beltsville, MD manufacturing facility is home to 400+ passionate and creative team members. Our products power hundreds of military and commercial aircraft platforms with a focus on improved reliability, weight reduction and fuel efficiency. Components & products developed at our location are used for the Mar's Rover, protecting the Declaration of Independence, and keeping passengers cool and safe as they travel to their favorite vacation destinations. Eaton's comprehensive portfolio sets the industry standard for engineering excellence, customized solutions for today's industry needs while developing new technologies for next-generation aircraft designs. If you're looking for work that is engaging, exciting, and meaningful then join us and contribute to making what matters work.

The primary function of the Quality Manager is to lead the definition, execution and deployment of the Strategic Quality Plan in conjunction with the plant management team and serves as the Management representative for the Quality management system. In this role, you will manage quality assurance resources to ensure product flow consistent with established industry standards, government regulations and customer requirements. You will provide total quality leadership to customers, suppliers, partners and all internal stakeholders. You will perform continuous improvement activities in targeted areas.

Making what matters work at Eaton takes the passion of every employee around the world. We create an environment where creativity, invention and discovery become reality, each and every day. It's where bold, bright professionals like you can reach your full potential—and where you can help us reach ours.

In this function you will:

- Manage the Quality / customer interface to proactively assure requirements are understood and satisfied, including assisting in complaint resolution, identifying root cause and corrective action.
- Ensure Quality organization support to Supply Chain management organization relative to the collection and analysis of supplier quality data and assists suppliers with product and process quality requirements.
- Oversee the development, implementation, and improvement of the appropriate Quality Management Systems throughout the operation, providing quality guidance and support in the development and launch of new products, processes and services.
- Participate in and/or may lead the auditing of internal Quality Systems and completes part approval documentation to assure that customers' requirements are met in new or modified products and processes.
- Evaluate organizational Quality Metrics and performs managerial reviews to evaluate results and recommend action plans to close gaps at an operational level.
- Develop and implement a Quality structure capable of supporting strategic plans and initiatives.
- Design and implement Quality Assurance training programs and conducts training in quality related topics relative to the work.
- Ensure functional participation in product development and launch activities including identification of customer expectations, manufacturing and test support, reliability analysis, design reviews, evaluation of test programs and material testing.
- Guide improvement teams in the development and evaluation of process capability, process control plans, analysis of out of control conditions and process audits.
- Ensure development, implementation and audit of complex inspection and test plans, standards and acceptance criteria and procedures/work instructions.
- Evaluate operational performance of the QA team to facilitate performance management, merit increase, promotions, job transfers, dismissals, commendations etc.
- Coordinate with plant leadership to prepare consolidated plant, customer and product status and action items.
- Coordinate and assist with corporate or division initiatives, participating on teams in order to drive best practices across Eaton Corp.

- Ensure preparation and maintains internal qualifications and audits such as EN/AS 9100 – ISO 9100 and NADCAP certifications.
- Designated as the Management Representative with responsibility and authority that includes ensuring that processes needed for the quality management system are reestablished, implemented and maintained, reporting to top management on the performance of the quality management system and any needs for improvement, ensuring the promotion of awareness of customer requirements throughout the organization, and the organizational freedom to resolve matters pertaining to quality. Responsibility and authority to ensure that customer requirements are addressed. This includes selection of special characteristics, setting quality goals and related training, corrective and preventive actions, product design and development.
- Ensure Quality functions are completed with accuracy, integrity and efficiency

When we embrace the different ideas, perspectives and backgrounds that make each of us unique, we — as individuals and as a company — are stronger.

Required (Basic) Qualifications:

- Bachelor's degree from an accredited institution required
- Minimum five (5) years experience in a Quality function
- Minimum eight (8) years experience working in a manufacturing environment
- Minimum three (3) years experience managing people/direct reports
- Must be legally authorized to work in the United States without company sponsorship both now or in the future
- This position requires use of information or access to hardware which is subject to the International Traffic in Arms Regulations (ITAR). All applicants must be U.S. persons within the meaning of ITAR. ITAR defines a U.S. person as a U.S. Citizen, U.S. Permanent Resident (i.e. 'Green Card Holder'), have been granted Political Asylum, or Refugee

Preferred Qualifications:

- Three (3) years of experience working in the Aerospace Industry
- CQE and/or CQM
- 10 years of experience in problem solving methods (e.g. Six Sigma, 8-D root cause analysis and associated statistical tools) Quality Systems, and Mil-Stds.
- Three (3) years of exposure to NADCAP Special Process requirements.

Position Criteria:

- Possesses a thorough understanding of problem-solving methods (e.g. Six Sigma, 8-D root cause analysis and associated statistical tools) Quality Systems, and Mil-Stds.

We are committed to ensuring equal employment opportunities for all job applicants and employees. Employment decisions are based upon job-related reasons regardless of an applicant's race, color, religion, sex, sexual orientation, gender identity, age, national origin, disability, marital status, genetic information, protected veteran status, or any other status protected by law.