



ASK THE EXPERTS



SUPER USERS

RAISER'S EDGE





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WHAT'S YOUR
BIGGEST
CHALLENGE?

OUR FAVORITE RESOURCES

GENERAL RESOURCES

- The Raiser's Edge Users Group Support Forum: <https://www.facebook.com/groups/REUserGroup>
- Bill Connors: billconnors.com/resources

BLACKBAUD RESOURCES

- Blackbaud Knowledgebase: <https://kb.blackbaud.com/knowledgebase/>
- Blackbaud Status Page: <https://status.blackbaud.com>
- Blackbaud Community: <https://community.blackbaud.com/home>
- Customer Success On-Demand Resource Library: <https://hello.blackbaud.com/CustomerSuccess-RaisersEdgeNXT.html#library>
- Blackbaud University: <https://www.blackbaud.com/training-support/training/blackbaud-university>
- Blackbaud + Microsoft Power Platform Training:
<https://docs.blackbaud.com/microsoft-connectors-docs/microsoft-power-platform/getting-started/training>
- Blackbaud Idea Bank: <https://www.blackbaud.com/training-support/online-community/idea-banks>



SUPER USER FAVORITE VENDORS & TOOLS:

- **Importacular:** <https://www.zeidman.info/project/importacular/>
- **ImportOmatic:** <https://omaticsoftware.com/>
- **Prenger Solutions Group Webinars:** <https://prengersolutions.com/resources/fundraising-insights/>
- **AutomateGenius:** <https://automategenius.com/>
- **RedArc's Letter Box:** <https://www.redarc.systems/letterbox>
- **SmartPaste from SmartThing:** <https://www.smartthing.org/applications/smartpaste/>
- **Match 360Pro / Double The Donation:** <https://doublethedonation.com/>
- **Dataro:** <https://dataro.io/>
- **Ask Genius:** <https://askgenius.com/>





**THANK
YOU!**